

इंडियन रेलवे केटरिंग एण्ड टूरिज्म कॉरपोरेशन लिमिटेड

(भारत सरकार का उद्यम–मिनी रत्न)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Govt. of India Entrprise-Mini Ratna) CIN: L74899DL1999GOI101707

Website: www.irctc.com, Email: info@irctc.com

Press Release

BACK ON TRACK - IRCTC TEJAS EXPRESS TRAINS READY TO ROLL OVER

New Delhi, 29th January, 2021: The Indian Railway Catering And Tourism Corporation Limited (IRCTC) a PSU of the Ministry of Railways is all set to restart the operation of its fleet of the first Corporate Train, Tejas Express trains (Lucknow-New Delhi & Ahmedabad-Mumbai) for the service of the people for catering to the growing passenger demand. Both the trains are to restart operations from 14th February, 2021.

On getting approval from Ministry of Railways to re-start the operation of the two popular corporate trains with new schedule of run, IRCTC has made all round preparations to ensure that the trains once started matches the expectation of the people in terms of levels of services and safety and health protocols amidst the ongoing pandemic.

Decision on its commencement of run has been taken keeping in view the following points:

- The Bookings for all the seats shall be opened for four days per week, i.e. Friday, Saturday, Sunday & Monday.
- Fare for Lucknow Jn. To New Delhi is Rs. 870/- and from Kanpur to New Delhi is Rs. 780/-. There 2. has been a substantial rationalization of fare by reducing fare up to 40% of passenger bookings (273 Nos.) and there shall not be any increase in base fare in passenger fare. Thereafter, under Dynamic fare pricing methodology there shall be 10% incremental range up to maximum of 30% of fare. There shall not any further increase of fare.
- 3. There shall be 30 days Advance Reservation Period (ARP) for this train.
- 4. Fare table given below:-

Train	From	То	Class	Fare	
				Friday, Monday	Saturday, Sunday
82501	LJN	NDLS	CC	870	950
82501	CNB	NDLS	CC	780	850

Few Highlights of Tejas Trains are:

- 1. Each Tejas shall have more than 700 Passengers Capacity.
- Passengers will be provided a Covid-19 protection kit which will contain a bottle of hand sanitizers, one mask and one pair of gloves. Passengers will also go through thermal screening and hand sanitization process before entering the coach.

The coach including pantry areas and lavatories will be thoroughly disinfected at regular intervals. The luggage and baggage of the passengers will be disinfected by a staff deputed for this purpose. Cleaning and regular disinfection of frequently touched surface inside the coach will be done. The service trays and trolleys will also be disinfected.

Both the trains have been received very well by the rail passengers in terms of quality of services, travel experience and punctuality. IRCTC, through its special complimentary travel insurance to the passengers with the feature of compensating the travelers for late running of the trains had ensured the trains are properly monitored and run on time. All these facilities will be available to the passengers after the restart of the operations of these two Tejas Trains.



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IRCTC has conducted an extensive training programme to educate and train its team of employees of Tejas Trains to manage the operations of the trains and provide services according to the 'New Normal' amidst COVID-19 pandemic and to follow the Standard Operating Procedure ensuring passengers safety.

Passenger will emerge as the ultimate beneficiary while travelling in Tejas Train at rationalized fare and unique standard of services associated with this train. During the journey passengers shall be served with safe & tasty food of regional cuisine, availability of RO-based On-board Potable Drinking water, unlimited tea and coffee, on-board entertainment in the form of on-board travel magazine, newspaper and free accidental insurance cover upto Rs. 25 Lacs and free insurance cover from theft/dacoity at home up to Rs. 1 lac for every passenger travelling in train.

IRCTC started the operation of its first corporate train, the Lucknow-Delhi-Lucknow IRCTC Tejas Express Train No. 82501/02 on 4th October, 2019 while the Ahmedabad – Mumbai – Ahemedabad IRCTC Tejas Express Train No. 82901/02 hit the rails on 19th January, 2020.

IRCTC promises to ensure utmost levels of travel safety and high levels of services for the passengers on-board its Tejas Express Trains. The bookings for the trains will be opened on the e-ticketing website of IRCTC www.irctc.co.in and IRCTC Rail Connect App shortly.